

HEALTH INSURANCE COUNSELING AND ADVOCACY PROGRAM (HICAP)

PROGRAM DEFINITION

HICAP is a volunteer supported program that provides community education and counseling assistance with Medicare and related health insurance issues through informal advocacy or legal representation. The primary activities of HICAP are: 1) the provision of accurate and objective counseling, advocacy, and assistance with Medicare, health insurance, managed care, long-term care, and related health coverage plans for Medicare beneficiaries, their representative, or persons aged 60 and older who are close to obtaining Medicare eligibility and; 2) to educate the public about Medicare and health coverage issues.

HICAP CORE SERVICES

- ✓ **Legal Representation** of older adults clients in a Medicare administrative hearing, collection action or other complex Medicare problem.
- ✓ **Community Education** on Medicare, long term care planning, private health and long term care insurance, managed care and related health care coverage plans.
- ✓ **Brief Services** includes in-home consultation with homebound clients.
- ✓ **Counseling and Advocacy**

CLIENT ELIGIBILITY CRITERIA

- ✓ Individuals aged 60 years or older who reside in the County of Los Angeles, excluding the City of Los Angeles.

FUNDING

This program is funded through the State of California Department of Aging HICAP Fund and Older Americans Act Title III-B Supportive Services.

FOR FURTHER INFORMATION

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